

For Hard drive, SSD, Memory, NIC, Add-on Card, Backplane, and Power Supply, etc., look for the PN QN label similar to the one below and provide the PN and QN in RMA request form. If no PNQN label, collect MPN and SN



For Motherboard, look for the PN QN label similar to the one below and provide the PN and QN in RMA request form



For RAID Card, Backplane, PDB, Riser Card, and other controller boards, look for the PN QN label similar to the one below and provide the PN and QN in RMA request form



For Fan and Heatsink, look for the PN label similar to the one below and provide the PN in RMA request form



For Cable, look for the PN label similar to the one below and provide the PN in RMA request form



For CPU, provide the full Intel Model Number and SN in RMA request form



For System Serial Number, look for the SN label similar to the ones below on the pull-out tag in front of the chassis

Product Name: [REDACTED]  
Model: i24A6

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[REDACTED]

QID/SN: [REDACTED]

Date: 2024.06

100-120/200-240V~ 12/10A 60/50Hz for each inlet

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Aivres Systems Inc. USA3  
Assembled in United States

